

Zoho Voice **Call Forwarding.** Everything You **Need to Know.**



How do I turn on call forwarding on a Zoho Voice phone?

How To Activate Immediate Call Forwarding:

1. From within your Zoho Voice portal, go to Call Config and select the Zoho Voice number for which you want to configure call forwarding.
2. In the incoming tab, select the drop-down menu under Mode.
3. Select Forward.
4. Enter the 10-digit phone number to which you want to forward calls to
5. Click Save.

How do I turn off call forwarding on a Zoho Voice phone?

How To Deactivate:

1. From within your Zoho Voice portal, go to Call Config and select the Zoho Voice number for which you want to disable call forwarding.
2. In the incoming tab, select the drop-down menu under Mode.
3. Select what you want to have happen when this number is dialed.
4. Click Save.

1. Get started

Start by forwarding your calls to SAS.

2. Check it

Call your business from another phone to ensure you're forwarded.

3. Have issues

Call your forward number directly to check if the line is working, and try to forward your calls again.

4. We're here

Call 866-688-8912 or visit www.specialtyansweringservice.net



Hello

Call forwarding is how you get your businesses telephone calls to SAS



Easy

No installation necessary - call forwarding is probably already active on your line



Goodbye

Cancel call forwarding when you're ready to answer your own calls again



Zoho Voice **Call Forwarding FAQs.**

**Is *73 used for Zoho Voice?**

No, *73 is not used to unforward your lines with Zoho Voice.

**Can I turn off call forwarding with *72?**

No. You must turn off call forwarding within your Zoho Voice portal.

**Does call forwarding also forward text messages?**

No, forwarding your phone does not forward text messages.

**Why am I getting a busy tone?**

If you're getting a busy tone, either forwarding was not done correctly, or the number you are trying to forward to is not active. First try calling the forwarding number directly to make sure it is active. If it is, try the forwarding process again.

**How much does Zoho Voice forwarding cost? Is it free?**

There is no cost to forward with Zoho Voice.

**Where are my forwarding settings?**

You can find your forwarding settings within your Zoho Voice portal.

**Can I activate call forwarding remotely?**

You can activate call forwarding via your Zoho Voice portal.

**Does Zoho Voice have Selective Call Forwarding?**

No, Zoho Voice doesn't offer Selective Call Forwarding.

**Does Zoho Voice have Conditional Call Forwarding?**

No, Zoho Voice doesn't offer Conditional Call Forwarding.

**Does Zoho Voice have *71 Call Forwarding?**

No, Zoho Voice doesn't have *71 Call Forwarding.

**How do I know if I've forwarded my Zoho Voice line?**

You can test to see if your line is forwarded by calling your number from a different phone. If your line rings, you are not forwarded.

