

Sample Call Center Script: Musician / Band

Emily

Good morning, The Allan Johnson Experience.

David

Yeah, hi. My name is David Feather and I represent the Spring Concert committee at Cornerstone University. I was curious if we could schedule your band to perform at our Spring Concert this year?

Emily

Oh, sure. Tony is in charge of booking and he's actually in his office right now. If you'd like I can patch you right through to him.

David

That would be great, if you could please send me through.

Emily

Sure. I just need some basic information before I can do that. You said your name was David Feather? Is that F-E-A-T-H-E-R?

David

Yes, correct.

Emily

And can I get a callback number in case we're disconnected?

David

Sure. I can be reached at 610-265-1714.

Emily

Alright, Mr. Feather. Then if you will hold the line, I'll put you in touch with Tony in booking.

David

Thank you for your help.

Emily

You're welcome. Have a great day.

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