

## Sample Call Center Script: Wedding Photographer

**Alex**

Collins Photography Unlimited. This is Alex. How can I help you?

**Kevin**

Hi Alex. My fiancé and I were looking to have a photographer for our wedding. Is that something you provide?

**Alex**

Of course. Just let me take down some information from you, and I'll have one of our photographers get in touch with you shortly.

**Kevin**

Oh, excellent

**Alex**

Alright. And what is your name sir?

**Kevin**

Kevin Heisenberg. That's H-E-I-S-E-N-B-E-R-G.

**Alex**

Okay. I have Kevin Heisenberg, K-E-V-I-N H-E-I-S-E-N-B-E-R-G.

**Kevin**

Yes.

**Alex**

Okay. Thank you Mr. Heisenberg. And what is the date of your wedding?

**Kevin**

June 5th, 2014.

**Alex**

Oh a summer wedding. How nice. And where will this event be taking place?

**Kevin**

The wedding is at Mother of Divine Providence Church. And the reception is at Crick Country Club.

**Alex**

Perfect. And what is the best number that you will be able to be reached at?

**Kevin**

610-265-1714.

**Alex**

Alright. That's 610-265-1714.

**Kevin**

Yes.

**Alex**

Alright Mr. Heisenberg. I'll have one of our photographers get back to you shortly.

**Kevin**

Yes. Thank you so much.

**Alex**  
Sure. Thank you.

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