# Sample Call Center Script: Appointment Reminder Service

### Mike
Hello?

### Jane
Hi, this is Jane from Dr. Smith's office. I'm looking for Mike.

### Mike
This is he.

### Jane
Hi, Mike. I was calling to confirm your appointment for 10:30, tomorrow morning, with Dr. Smith.

### Mike
Oh, yes. I'll be there.

### Jane
Okay, great. I'll see you tomorrow morning.

### Mike
Okay, thank you. Goodbye.

### Jane
Goodbye.

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