

## SAS Call Center Script: Offsite Receptionist

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**Operator**

Law Office, this is Tina. How may I help you?

**Caller**

I'd like to speak with Ed Campbell please.

**Operator**

May I ask who's calling?

**Caller**

Joseph Baker

**Operator**

Okay, Mr. Baker. I'm going to transfer you to Attorney Campbell's line. May I have your phone number, just in case he's not available?

**Caller**

Yes. 215-352-7756

**Operator**

Okay, that's 215-352-7756?

**Caller**

Yes.

**Operator**

Okay, I'll transfer you now, thank you.